

## **Return Policies**

**Return for Credit:** All returns for credit must be returned to The Paper Clip, LLC within 21 days of purchase. Returns must be received with all original packaging and in resalable condition to receive credit for the item or items returned.

**Furniture:** All furniture returns must be returned to The Paper Clip, LLC within 21 days of purchase. Returns must be received with all original packaging and in resalable condition to receive credit for item or items.

**Defective or Damaged:** Defective or damaged items will be exchanged and or replaced by exact item. Please retain original packaging for item to be exchanged or replaced. If you find that you have a defective or damaged item please contact your sales representative or contact our customer service at 1-877-474-7949.

**Special Order Items:** All special order items must be verified by customer before order will be placed. All special order items are non returnable and once ordered are the sole property of the customer for which the item has been ordered. If a special order item is received defective or damaged please inform your sales representative or contact our customer service at 1-877-474-7949 as soon as possible. We will contact the supplier providing the special order item for replacement of exact item.

**Non-Returnable Items:** Some items available are non returnable to vendor. Non-Returnable items are clearly marked Non-Returnable on our web page in the description when viewed. These items include but are not limited to food items and some brand toners. If not clear please contact our customer service at 1-877-474-7949.

## **Delivery Policy**

Free Delivery to local Businesses....Northwest Arkansas, Fort Smith/River Valley, and Eastern Oklahoma.

No minimum order amount.